

VocalocityPBX | Custom Tagging (BETA)

CUSTOM TAGGING

Vocalocity Inbound Call Tagging is a feature that allows users to easily identify incoming calls to any number. You can add a unique tag to distinguish calls coming into each published phone number. Inbound Call Tagging assignments can be done quickly and easily directly from our online portal. Vocalocity has included the Inbound Call Tagging feature with every account.

BENEFITS:

- Easily identify origin of incoming calls
- Add a tag to distinguish incoming calls for various departments, companies, functions, etc.
- Ensure calls are answered with the appropriate response
- Quickly and easily manage Custom Tagging through Vocalocity's online interface

PRICING: INCLUDED WITH EVERY ACCOUNT

Demo - Sales Demo - Phone Numbers Print

Go to Number

Number:

Filter By

Type:

Your Numbers

Select Action:

Phone Number	Assigned To	Name	Status
1-866-930-5490	Extension	Peter Parker	In Use <input type="checkbox"/>
1-678-534-3249			In Use <input checked="" type="checkbox"/>
1-678-528-9220			In Use <input type="checkbox"/>
1-678-528-9218			In Use <input type="checkbox"/>

Selected Action - Edit Custom Tag

Change Status

Input a custom tag (10 characters or less) to assign to the selected number or numbers.

Tag:

SELECT A PHONE NUMBER (points to 1-678-534-3249)

ENTER CUSTOM TAG (points to 'sales' in the dialog)