

# VocalocityPBX | *Call Group*



## CALL GROUP

Vocalocity Call Groups allow you to create virtual departments within your organization. Call groups make it easy to create these virtual departments by selecting specific extensions to ring simultaneously on inbound calls. Once the call group is set up, incoming calls will ring on all extensions in the group at the same time. With all extensions receiving the same call, Call Groups ensure that an important call is never missed. Vocalocity Call Groups are a simple form of Automated Call

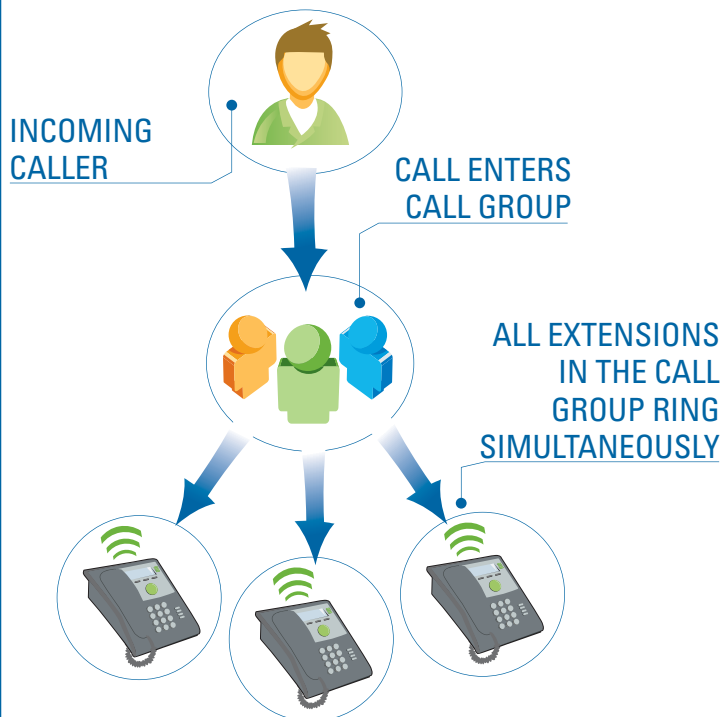
Distribution (ACD) features that allow you to route calls based on an employee's responsibility or function.

### BENEFITS:

- Easy to set up and administer through the online portal
- Ensure that inbound calls are always answered because every phone in the call group will ring
- Easily create virtual departments within your PBX

**PRICING:** \$4.99

### HOW IT WORKS



Edit Call Group - Sales Team

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**Edit Call Group - Sales Team**

Fields marked with an \* are required

Extension Number:

Call Group Name:  \*

Direct Dial Number(s):  (To Reach This Call Group)

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Call Group Extensions:

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**Call Group Voicemail Options**

Voicemail Box:

Voicemail Picks Up After:

Greeting Preference:

Use this greeting:

Use the greeting of the selected voicemail box.